# **Simulated Assessment Task 1.3 – Support Staff Briefing Document**

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| **Dear Volunteer.**  Thank you for agreeing to participate in the candidate’s assessment.  The candidate’s assessment includes a role-play activity in which you will take part.  To fulfil your role in the activity, review this Briefing Document carefully. Discuss any queries you may have about this document with the candidate’s assessor or training organisation.  *Thank you very much, and have a good day.* |

## **Your Role**

You will act as a support staff at Lotus Compassionate Care. The candidate will act as a support worker.

## **Volunteer Instructions**

### Before the activity

1. Read this *Briefing Document* and other relevant simulated documents. The candidate’s assessor will also walk you through these documents.
2. Raise any questions or concerns you may have about this document or the role-play activity with the candidate’s assessor.

### During the activity

1. Have this *Briefing Document* with you during the role-play activity.
2. Participate in the role-play discussion. Follow the cues and scripts provided in the *Discussion Guide* section of this document.

## **Background**

### Lotus Compassionate Care

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| Lotus Compassionate Care is committed to providing high-quality care and support to people with disability, seniors, and their carers living in the Cascade Peak Community.  You can read more about the organisation by clicking on the link below:    © Harvard Management Institute Pty Ltd.  *(Username: newusername Password: newpassword)* |

### Case Study - Abraham

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| **SCENARIO**  C:\Users\abigail.c\Documents\2 - Transition Developments\Individual Support\Subject 1\6 - Images\Abraham Chatzkel.jpg  Abraham is a new client at Lotus Compassionate Care.  Abraham never married and has no kids of his own. Before moving to the centre, Abraham stayed with his niece, Abigail, her husband, Jacob, and their two daughters. Abigail is a stay-at-home mother, taking care of Abraham and her two kids.  Abigail’s husband recently accepted a job in a different state and moved there with the rest of the family. Abraham does not want to move with them and prefers to spend the rest of his life in his hometown, where he has spent most of his life.  Because of this, Abraham, Abigail, and Jacob decided that it will be best for Abraham to move to Lotus Compassionate Care where he can be fully cared for.  Due to the distance, Abigail now visits Abraham at Lotus Compassionate Care three times in a month. |

## **Scenario**

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| **SCENARIO**  Before proceeding with the support activities, the candidate is required to conduct a risk assessment for Abraham. This will include identifying and assessing any risks associated with Abraham’s health, safety, and wellbeing that may affect service delivery.  The candidate will be assisting and supporting Abraham by assessing the risks present in the **bathroom**, where he performs some of his activities for daily living (ADLs) – showering, shaving, dressing, undressing, grooming, etc. |

## **Role Play Discussion Guide**

**General Disposition**

* Throughout this part of the assessment, you must assist candidate in conducting a risk assessment of the client’s bathroom.

You must assist the candidate by doing the following:

* Respond timely and appropriately to the candidate’s requests and cues
* Ask for clarification on any confusing statements, requests and cues
* Refrain from making unnecessary remarks.
* Refrain from introducing new elements into the scenario by reporting hazards and risks that are not stated in this document.

**You and the candidate will conduct a risk assessment in the client’s bathroom.**

* The candidate will inspect different areas in the bathroom for safety.
* The candidate will ask you for help in inspecting the following and ask you about your findings:
  + Ensuring that the faucet, shower and toilet have no leaks
    - You must inspect the faucet, shower and toilet and confirm that there are no leaks.
  + Ensuring that grab bars are installed correctly
    - You must test the grab bars by pulling on them and pushing down on them.
    - You must report that the grab bars feel a bit loose.
* The candidate will record the hazards identified in the safety inspection checklist.

End of Briefing Document